Office of Smart Card Solutions
Government Smart Card Handbook

Smart Card Alliance
“Smart Cards in Government”
March 10, 2004

Daryl Hendricks
Senior Technical Specialist
Email: daryl.hendricks@gsa.gov
Telephone: 202.273.3623
Background

- The Original Handbook
  - Filled an information vacuum for the Federal Government
  - A document that agencies could use as a Smart Card reference manual
  - Included standards, definitions, lesson learned at the time
  - A source of information for agencies interested in smart card technology
Smart Card Solutions Office

- Used the Handbook
  - A tool to help new clients understand the technology and capabilities
  - A reference manual for draft task orders (TOs) and “Statement of Work” (SOW) requirements
  - To educate new associates, contractors and “Centers of Influence”
The New Smart Card Handbook

- Update government information, standards and lessons learned
- More user (reader) friendly
- Less intimidating for new clients
- A teaching tool for successful smart card implementations
- Help clients develop SOW, TOs, and RFPs
- A showcase for lessons learned and updated smart card applications
GSA Smart Card Information

● Federal Technology Service (FTS)
  – Web Site: www.gsa.gov/smartcards
  – Email: smartcardteam@gsa.gov
  – Telephone: 202.208.3055

● Office of Government-wide Policy (OGP)
  – Web Site: www.smartcard.gov