



USAccess Shared Service Provider Program

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The **HSPD-12 Managed Service Office (MSO)** within ***GSA's Federal Acquisition Services (FAS) Office of Integrated Technology Services (ITS)*** division established the **USAccess** program.

What is the USAccess Program?

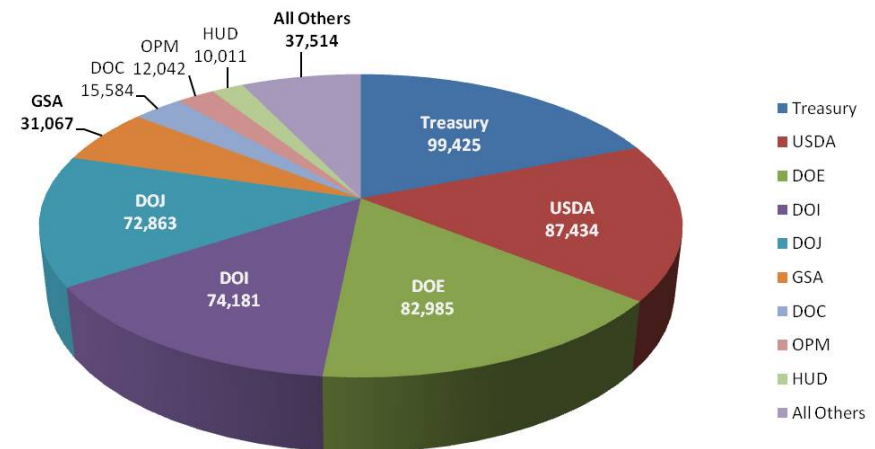
- ***A shared service facilitating identity credential issuance, maintenance, and key components to manage full lifecycle of a Personal Identity Verification (PIV) credential.***

- With the USAccess Program, the MSO:
 - Allows for a single system to sponsor, enroll, issue and maintain a common identity credential for each applicant, and includes built-in workflow processes at every stage of the credentialing process.
 - Enables Federal agencies to efficiently and cost effectively issue common HSPD-12 approved credentials to their agency employees and contractors.
- The **agency may opt to rebrand their program and the PIV credential** with different names such as:
 - *LincPass at Department of Agriculture*
 - *Access Card at Department of Interior*

- The USAccess Program issues and maintains an **end-to-end PIV Credentialing service** for employees and contractors of *101 civilian agencies, commissions and boards* helping them meet their HSPD-12 requirements.
- The **HSPD-12 MSO supports more than 540,000 active identity accounts** – the largest of any single civilian issuer.

TOP FIVE (5) CUSTOMERS

- ✓ U.S. Department of the Treasury
- ✓ U.S. Department of Agriculture (USDA)
- ✓ U.S. Department of Energy (DOE)
- ✓ U.S. Department of Interior (DOI)
- ✓ U.S. Department of Justice (DOJ)



The chart above illustrates **ALL USAccess Customers** and **Number of Active Accounts per Agency**

Visit: <http://www.fedidcard.gov/statistics.aspx> to learn about the number of applicants sponsored, enrolled and issued HSPD-12 credentials in the USAccess system.

- **USAccess benefits from Cloud Computing**

- Identity and PIV card data, reporting, and processing managed centrally on virtualized servers.
- National network of credentialing centers (fixed and light) and system administrators (role holders) access servers via permissions-based portals.
- Customer organizations have the option to communicate with servers via customized interface system called System Infrastructure Provider (SIP).

- **USAccess drives industry standards**

- USAccess is one of the largest PIV issuers in the Federal government, supporting policy and standards, while driving commercial technology market.

USAccess has:

- *265 shared enrollment/activation stations across the US*
- *More than 860,000 enrollments since the beginning of the program*

USAccess offers participating agencies the following components:

- **Web-based portals:**
 - For sponsoring, enrolling, and adjudicating Applicants,
 - For activating credentials and conducting post-issuance credential updates,
 - For authorized personnel to generate reports from the USAccess system, as well as
 - For granting access to key agency personnel who have credentialing responsibilities.
- **A complete managed system infrastructure** that provides a secure, standards-based enterprise identity management capability with various PIV related components, implemented with high availability and disaster recovery capabilities.
- **Light Activation and Credentialing Solutions** allow agencies to relocate infrastructure based on geographic need and to provide these services in remote locations.

- **Fingerprint Only Services**

- Implemented in March 29, 2014 to better service our agency customers.
- Allows agencies to fingerprint separately from issuing a card.
- Video Conference Training held May 13, 2014 attended by 43 agency customers

- **Distributed Printing Services**

- Multi-agency Tiger Team has been formed and is currently studying risks and requirement and is developing recommendations.
- Proof of concept at Census is issuing production cards.

Another Innovative Initiative – F6: Federal Cloud Credential Exchange (FCCX)

Vision:

- Establish a vibrant ecosystem where citizens can choose to use a credential they already have and trust for accessing government sites and services
- Create a compelling value proposition for Agency's to leverage third-party digital credentials

Objective:

- *To offer a shared service that enables agencies to provide online services to consumers using government approved commercially-issued digital credentials with greater security, privacy & efficiency.*

Key Stakeholders:

- ***GSA, U.S. Postal Services (USPS), and the Administration's National Strategy for Trusted Identities in Cyberspace (NIST)***

These 3 stakeholders are collaborating on an integrated strategy that creates an approach for government to purchase third-party digital credentials using a government-wide contract.

- GSA's Federal Acquisition Service (FAS) recently released a **Request for Proposals (RFP)** seeking a limited quantity of authentication services to conduct the **FCCX pilot** phase.
- This RFP is intended to support authentications services at Levels Of Assurance (LOA) 2 and 3 for the FCCX pilot.
- **Pilot Partners:** VA, State Department, USDA, & NIST
- **Planned Pilot Duration: 1 year** (October 2014 to Oct 2015)
- **Pilot Program Objective**
 - Refine the business model and acquisition strategy for offering “**Identity As A Service**” across the government.



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